

COMMENTS MADE ABOUT OUR SEMINARS:

- "Excellent presentation. Very interactive; got entire group involved. Two hours that were worthwhile and went by fast. Handled some tough questions well." *Jerry Malkowski, Principal, ISU Insurance Services—Topanga Agency, sponsor for ARCS Commercial Mortgage*
- "Emphasis on importance of RESPECT. Good, clear direction on procedure." Tim White, EVP, Chief Operating Officer and General Counsel, ARCS Commercial Mortgage
- "Good pace; good interaction. Barbara was an excellent presenter—very knowledgeable. Case studies were <u>very</u> helpful." *Brent Hinrichs, Upper School Head, Hillbrook School*
- "Very informative and really let me know where we are responsible as a company." *Steve Maass, Owner, Oliver's Market*
- "It was very educational and also it was interesting. I was surprised that a two-hour seminar on sexual harassment would fly by. Thanks very much." *Jim Dobberstein, Managing Director, Shea LaBagh Dobberstein, Certified Public Accountants*
- "Good exchange of information; clarified things we were not aware of; friendly presentation; good visuals." *Chuck Adams, CEO, The Companion Group*
- "Very informative, direct, and entertaining. Barbara is an incredible presenter, and kept the employees engaged." *Kristina Bijelic, HR Generalist, Homestead Technologies*
- "Well done. Very professional and informative." Connie Martinez, Executive Director, Children's Discovery Museum
- "I liked how interactive the session was. Everyone from the boss on down participated. Not just another boring lecture. The slides were informative and easy to follow and the presenter was knowledgeable and likable." *Jonathon Lawlis, Director, Harbor Plastics Manufacturing Company*
- "Good info and great case studies. Examples to really generate interest in applications." *Mike Prestridge, General Manager, HSG, Inc.*
- "I liked Barbara's ability to gain and keep the attention and interest of my employees. I also liked the content and means of the presentation—verbal, written and visual." *Ken Stern, HR Manager, EZ Electric*
- "I felt the information conveyed to us will be invaluable. The open forum discussion presentation style allowed all of us who wished to to speak freely about our concerns." *Ray A. Miller, Lead Carpenter, Peninsula Custom Homes*
- "I liked Barbara's enthusiasm!" William F. Quan, Colma Police Department