

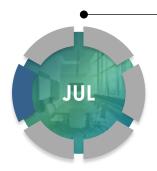


- ❖ 4<sup>th</sup> Quarter Checklist
- Medical Updates
- ❖ Ancillary Updates
- ❖ Legislation Review
- ❖ Partner Resources



## 4<sup>TH</sup> QUARTER CHECKLIST





- Release of 4<sup>th</sup> Quarter rates begin
- Collect group information for quoting



- All 4<sup>th</sup> quarter rates released
- Quote renewal comparisons now



- Present renewal options
- Complete provider & Rx searches
- Schedule enrollment meetings and gather materials



- Start submitting your groups through B&P
- Submit business through EaseCentral



 Submitting after 11/15; set expectations and provide group with reminders



- Audit approvals and invoices
- Cancel prior coverage
- Schedule admin meeting



#### **RATES**

- 4<sup>th</sup> quarter rates scheduled for 8/15
- Annual average rate filing:
  - HMO: 8.2%
  - PPO: 3.6%

#### PLAN OFFERINGS

- Up to 5 plans may be selected across all metallic levels and networks
- Top selling plan is the Bronze MC \$6,500

#### **SPRINGBOARD**

B&P is beta testing Aetna's new eligibility system

#### RENEWAL

Written confirmation of renewal or premium must be received by renewal or termination for nonpayment will be initiated

#### DE-9C

20+ enrolled requires only applications and 1<sup>st</sup> month's premium; no DE-9C or prior carrier bill required

#### **WAIVERS**

Individual coverage, on and off the exchange, is no longer a valid waiver

#### **NEW BUSINESS**

Must be submitted by the effective date



#### **RATES**

- 4<sup>th</sup> quarter rates scheduled for 7/20
- Annual average rate filing: 4.6%

#### Rx

- All plans use Select Rx formulary
- Tiered Generic Copays:
  - 1a = \$5
  - 1b = \$15 or \$20 (varies by plan)

#### ENHANCED MEMBER TECHNOLOGY

Introducing real-time maintenance for existing members to manage their accounts

#### **NETWORKS**

- Two HMO networks allowed for new and renewing groups
- All 7/1 Small Group HMO plans match Large Group

#### **UNDERWRITING**

- 6+ enrolled: prior carrier bill in lieu of DE-9c until 9/15/17
- 5+ enrolled: 30% participation until 9/15/17

#### LARGER GROUPS

- 25+ enrolled receive a welcome call
- 50+ enrolled receive an Account Manager

#### **PROGRAMS**

PayForward allows members to earn up to 15% cash back at more than 12,000 participating retailers

#### **GROUP SUBMISSIONS**

All new group submissions are submitted via realtime equating to a one day turnaround

## CALIFORNIACHOICE

#### **RATES**

4<sup>th</sup> quarter rates scheduled for 8/1

#### **ANTHEM**

- EPO utilizes the Prudent Buyer network; no PCP required
- Advantage PPO network includes PAMF and some Sutter hospitals

#### SUTTER AND WHA

- Sutter Plus Health and WHA have same rates and benefits as direct
- WHA losing UC Davis in 2018

#### KAISER

- Kaiser plans are richer than direct Kaiser (rates are +2%)
- Kaiser HSA \$1350 (lowest deductible available)

#### **RETRO BENEFIT CHANGES**

Multiple carriers made benefit changes retro to January 1<sup>st</sup>; rates are not affected

#### **GUARANTEE ISSUE**

- 1-4 enrolling: 6 weeks of payroll
- 5+ enrolling: 1 week of payroll

#### DE-9C

10+ enrolled: submit a prior carrier bill in lieu of DE-9C (Maximum variance no greater than 10 %)

#### **COMMISSION**

1-50 groups: 6.5%



#### **RATES**

- 4<sup>th</sup> quarter rates scheduled for 8/1
- Annual average rate filing:
  - HMO: 11.3%
  - PPO: 11.8%

#### **NEW VALUE PPOs**

- Deductible applies to all services except the PCP office visit
- Medical and Rx are integrated
- Plans include chiro

#### **NEW HIRES**

New hire premium is determined by age of employee at the groups last renewal date

#### **PARTICIPATION**

- 1-5 eligible: 66% participation
- 6+ eligible: 35% participation through November (excludes PPO Platinum-Silver plans)

#### **UNDERWRITING**

Allows any combination of metallic level plans and networks May through November

## UNITEDHEALTHCARE

#### **RATES**

- 4<sup>th</sup> quarter rates available now!
- 4<sup>th</sup> quarter rate filing:
  - HMO: 4%
  - PPO: Rate Pass

#### NAVIGATE EPO

- Requires PCP and referrals (referrals are approved by UHC, not medical group)
- No out-of-network benefits

#### "DIRECT" PLANS

Indicates cost difference for hospital owned outpatient services

#### **OUT-OF-STATE**

- Flexible when 51% of the employees are out-of-state
- Broker must be licensed in the state and underwriting varies

#### **CHOICE SIMPLIFIED**

- Three packages effective 7/1 (I, II, & Multi-Choice State; cannot mix plans across packages
- Alongside Kaiser requires 60% combined enrollment with minimum of 5 CA enrollees

#### DE-9C

10+ eligible may submit the Participation Certification form in lieu of DE-9C

#### PLAN OFFERINGS

New Silver \$2,000 HSA available on Select Plus, Navigate, or Core (Choice Simplified II only)

#### **NEW SUBMISSIONS**

New system reduces implementation down to two to three days, but member ID numbers are no longer provided at the time of approval



CHILD ORTHO	5% DISCOUNT		
Available with 5 eligible and 5 enrolled	When dental is bundled with vision or life		
NEW GA ONLY PORTFOLIO	ALL PLANS INCLUDE		
Metallic plan designs effective April 1 <sup>st</sup>	<ul> <li>Endo, perio, and oral surgery under Basic</li> <li>No waiting period for any service on</li> </ul>		
DUAL OPTION	contributory plans		
1 HMO/PPO or 2 PPOs allowed with 10 eligible and	UNDERWRITING		
minimum of 2 enrolled on each plan	DE-9C no longer needed for Specialty only		
PLATINUM AND GOLD PLANS	groups		
Include implants, posterior composite fillings, and 80 <sup>th</sup> & 90 <sup>th</sup> UCR out-of-network	STD & LTD		
	Now available for 2-100 eligibles		
INTIGRATED WITH MEDICAL			
One application, ID card, and bill			



RICH DENTAL PLANS	UNDERWRITING		
\$2,500 maximum, Posterior Composite fillings, and 90 <sup>th</sup> percentile UCR plans available with both Anthem and MetLife	<ul> <li>No DE-9C or payroll required</li> <li>Pool hopping allowed</li> <li>Husband/Wife groups allowed</li> </ul>		
8 CARRIERS	NO WAITING PERIODS		
Including Anthem, Delta, MetLife, and VSP	Even on virgin groups		
DENTAL IMPLANTS	INCLUDES		
DENTAL IMPLANTS Included on Anthem, Delta, and MetLife plans	INCLUDES  Dental, Vision, Life, Chiropractic, and		
	INCLUDES		
	INCLUDES  Dental, Vision, Life, Chiropractic, and		

# FEDERAL LEGISLATION UPDATE: AHCA/BCRA

- Senate Republicans introduced the Better Care Reconciliation Act of 2017 (BCRA) on June 22, 2017.
- ❖The BCRA piggybacks on the House's American Health Care Act of 2017 (AHCA) which the House narrowly passed on May 4, 2017 by a vote of 217 to 213.
- ❖ Republicans hold 52 of 100 seats in the Senate; however, Senator McConnell does not have enough support, he is negotiating to get the 50 votes necessary to pass the bill (Vice President Pence would be the tie-breaker).
- ❖ If the Senate passes the bill, the House will need to approve the amendments before the bill can move forward.





# FEDERAL LEGISLATION UPDATE: AHCA/BCRA

The CBO estimates the BCRA would reduce the budget by \$321 billion and increase the number of people uninsured by 22 million over the next 10 years.

#### BCRA key points:

- Removes individual and employer mandates
- ❖ Does not tax employer/employee premiums
- ❖ Allows large group plan associations to cover small groups and individuals
- ❖ Ends Medicaid expansion over 3 years starting 2021
- Allows states to apply for waivers to eliminate premium age ratio and Essential Health Benefits
- ❖ Individual subsidy eligibility drops to 350% of the federal poverty level from 400%

# FEDERAL LEGISLATION UPDATE: AHCA/BCRA

Additional items being reviewed by the CBO to add/delete from the bill:

- ❖ Adding more opioid funding
- ❖ Allowing Health Savings Accounts to pay insurance premiums
- ❖ Leaving some taxes in place to pay for more generous benefits
- ❖ Lee-Cruz proposal for insurers to offers plans below the Bronze actuarial value
- ❖ Change the subsidy levels so plans are more affordable by lower income people
- ❖ Change the proposed CPI index used for Medicaid funding





## CALIFORNIA LEGISLATION UPDATE: SB 562

- ❖ California Assembly Speaker Anthony Rendon released a statement on SB 562 (Lara/Atkins) saying, "I have decided SB 562 will remain in the Assembly Rules Committee until further notice."
- ❖ Speaker Rendon added, "SB 562 was sent to the Assembly woefully incomplete. Even senators who voted for SB 562 noted there are potentially fatal flaws in the bill, including the fact it does not address many serious issues, such as financing, delivery of care, cost controls, or the realities of needed action by the Trump Administration and voters to make SB 562 a genuine piece of legislation."

## CALIFORNIA LEGISLATION UPDATE: SB 562

Governor Brown has expressed skepticism about SB 562 because he doesn't see how California could pay for it.

#### SB 562 key points:

- Creates a universal, single payer health care system in California
- All current coverage (Medicare, Group, Individual, Medicaid, etc.) would be replaced
- Covers all residents regardless of income, immigration status, Medicare coverage
- Estimated annual cost of \$400 billion
- ❖ Tax increase estimates assume the Federal Government would allow California to use Medicare and Medicaid funds for all Californians



### PARTNER SERVICES



#### **EDUCATION**

Robust Website
Ongoing Broker & Marketing
Education
Notice of Carrier Updates
Enacted Legislative Updates
Sponsorship of Industry
Associations



#### **EMPLOYER HR SERVICES\***

COBRA (1st Year Administration Fees)

EAP (1st Year Administration Fees)

EaseCentral (Subsidy with Subscription)

ERISAEdge (Initial Set Up Fee)

FSA (Initial Set Up Fee)

HR360 (1st Year Fees)

Other Online HRIS (Subsidy Option)

POP (No Charge 1st Year)



#### QUOTING

**Customized Online Proposals** 

Renewal Quoting

Rate Increase Reminder Notices for

Requotes

Final Rate Generation



#### **EMPLOYER TRAINING**

Group Administrator Meetings Online Group Administration Tool Training

In-person or Online Meetings



#### **SALES SUPPORT**

Dedicated Group Specialists Assistance with Employer Presentations

Sales Materials

Assistance with Renewal Strategy

**Broker Commission Assistance** 

Broker of Record Transactions

**Book of Business Reports** 



#### **UNDERWRITING**

"Best Fit" Guidance

New Case Pick-Up

New Case Processing

Benefit Modifications

**Group Approval Letters** 

Member ID Communication

Eligibility Verification

Recertification Guidance

<sup>\*</sup>New business meeting specific guidelines may be eligible to receive HR Services at no charge or a reduced rate for one year.

### PARTNER SERVICES



#### **ENROLLMENT SUPPORT**

New Enrollment Meetings

Bilingual Enrollment Meetings

Open Enrollment Meetings

True, Online Enrollment

Employee Enrollment Kits (+eKits)

**Contribution Worksheets** 

Employer Administration Packets (+eKits)

New Hire & Termination Processing

New Hire Worksheets

**Employee Level Plan Changes** 

Member Eligibility Verification

Claim Resolution

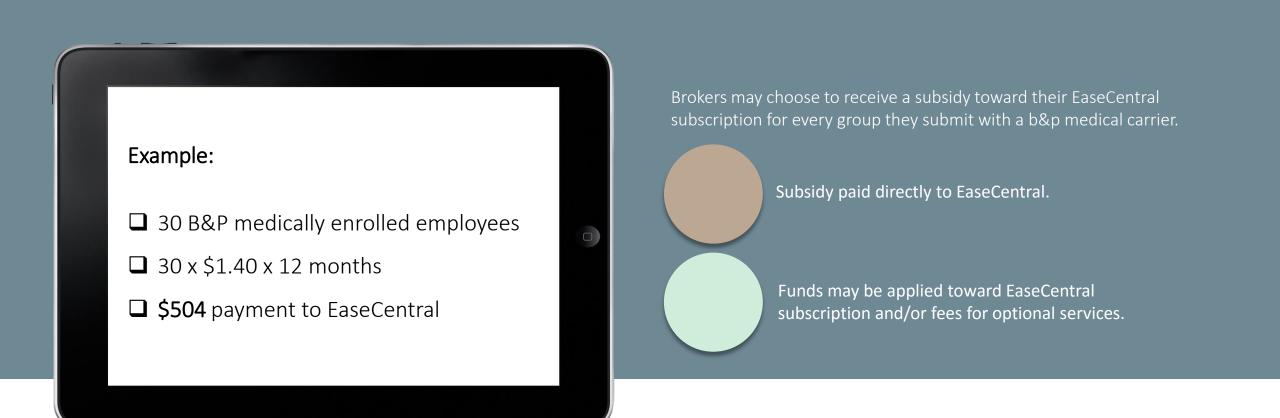
Network Disruption / Comparisons

Membership / Billing Resolution

#### **Enrollment Services Request Form** Request the b&p enrollment service(s) you need for your client below. Please provide as many of the requested details as possible so we can provide an accurate and timely response. You may contact any member of your b&p Sales Team if you require further assistance. **ENROLLMENT DETAILS** Group Name: Enrollment Type: \* Select.. Hard Copy Kits eKits 🔲 bpEnroll (online enrollment) Worksheets Sold Product(s) Medical Life LTD Dental -Vision STD Other Enrollment Needs We need a virtual meeting We need an interpreter YOUR INFORMATION First Name: \* bp Last Name: \* Share



Subscription Subsidy through Beere&Purves

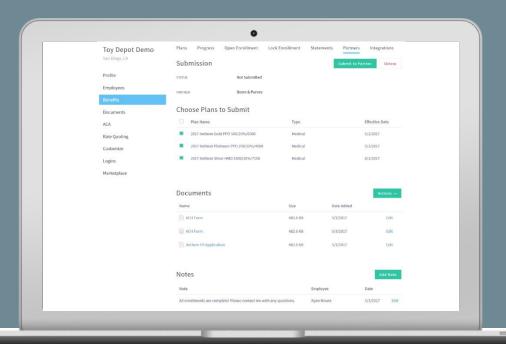




#### NEW Direct Submission from EaseCentral to B&P

## SUBMIT BUSINESS DIRECTLY TO B&P THROUGH EASECENTRAL'S PARTNER PORTAL:

- 1. Start on the Partners page of your company portal (<u>Company > Benefits > Partners</u>)
- 2. Click <u>Add Partner</u> and select Beere&Purves
- 3. B&P will receive and approve your pending request
- 4. Once approved, click Add Submission
- 5. Select the plans you'd like to submit and upload any employer documents and/or notes
- 6. B&P will receive your submission and begin underwriting!



### **BROKERPICKS**

ERISA

HSA ACA S



#### **BROKERPICKS PROGRAM**

When you place your Small Group business through B&P, AND they enroll 1 to 100 employees in one of our Medical carriers, they can choose one service which we will pay for or supplement the cost.

1st Year Payment Options for Groups Enrolling in a B&P Carrier							
Services (choose one ¹)	1-4	5-19	20-100	Payment	Vendor		
Premium Only Plan <sup>1</sup>	B&P enrolled	B&P enrolled	B&P enrolled	First year annual fee	Bancover		
EaseCentral <sup>2</sup>	B&P medically enrolled	B&P medically enrolled	B&P medically enrolled	First year subsidy <sup>2</sup>	EaseCentral <sup>2</sup>		
Other Benefits / HR Platforms <sup>3</sup>			B&P medically enrolled	First year subsidy <sup>3</sup>	Employer's choice <sup>3</sup>		
HR360		B&P medically enrolled	B&P medically enrolled	First year annual fee	HR360		
COBRA Administration			B&P medically enrolled	First year annual fee	Sterling HSA, TASC, WageWorks		
FSA (Healthcare + Dep Care + Transit)			B&P medically enrolled	Set-up fee	Sterling HSA, TASC, WageWorks <sup>4</sup>		
ERISA Compliance			B&P medically enrolled	Set-up fee	TASC		
STRIVE Benefits			B&P medically enrolled	Set-up fee + discounted PEPY	STRIVE Benefits		
EAP - Telephonic			B&P medically enrolled	First year annual fee	The Holman Group		

EaseCentral Subsidy Example (for pepm priced services):

30 B&P medically enrolled employees

\$1.40 per employee per month fee

\$1 per employee per month fee

\$0 x \$1.40 x 12 months = \$504 payment to the vendor

Other Benefits / HR Platforms Subsidy Example (for pepm priced services):

30 B&P medically enrolled employees

\$1 per employee per month fee

30 x \$1 x 12 months = \$360 payment to the vendor

ment to the vendor	30 X \$1 X 12 months = \$360 payment to the vendor	iciai	
60 (750 Solution)	Online HR library for brokers (add up to 750 customers)	HR360	
pDoc 360	WrapSPDs and plan documents	HR360	
RA	COBRA administration	Sterling HSA, TASC, WageWorks	
A Compliance	ERISA compliance assistance	Sterling HSA	
	FSA administration	Sterling HSA, TASC, WageWorks	
	HRA administration	Sterling HSA, WageWorks	
	HSA administration	Sterling HSA, WageWorks	
Services <sup>5</sup>	ALE, FTE, minimum value testing, 6055/6056 reporting, cadillac testing, etc.	Sterling HSA	
RI Fee	Calculation of PCORI fee	Sterling HSA	
loyee Assistance Program	Telephonic or visitation EAP services	The Holman Group	
ness	Full-service wellness plan	The Holman Group/TriWellness	

Vendor

### CUSTOM UNDERWRITING GUIDELINES





#### **Medical Underwriting Guidelines**

Create a custom underwriting guidelines report that compares the categories you're interested in by carrier.



#### Categories

From DE-9C requirements to qualifying event windows, this extensive generator provides you with all the underwriting details you need.



#### Customize as You Go Along

Easily edit your comparison by adding or eliminating options during the process.

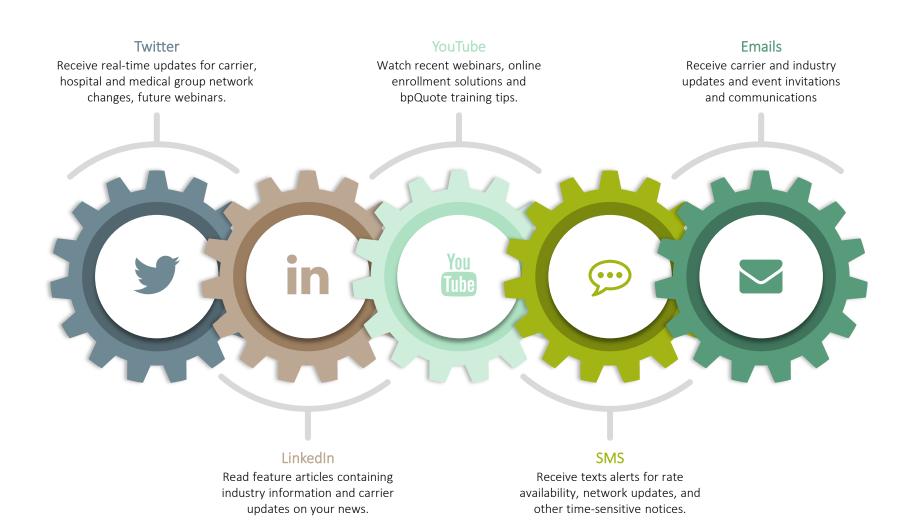


#### **Generate Network Report**

Once you have finished your selections, easily generate a PDF to provide to your clients.



### STAY CONNECTED





## THANKS FOR JOINING!

