

Covered California for Small Business

Provider Search Instructions

Below are instructions to search for the in-network providers and facilities for Covered California carriers.

Blue Shield of California (PPO & Trio HMO)

1. Go to: <https://www.blueshieldca.com/fad/home>
2. Click on the type of doctor or facility you are looking for
3. Are you a Blue Shield member?
 - a. If “Yes” – login to your account and it will take you to your network
 - b. If “No” – click “No” and proceed to the next page
4. Enter your location
5. Click “Yes” for Do you already have a plan in mind
6. Select your network:
 - a. PPO:
 - i. Choose Plan Type: 2019 Small Business PPO Full (including Covered California)
 - ii. Then pick your plan from the Select Sub Plan drop down
 - b. Trio HMO
 - i. Choose Plan Type: 2019 Small Business Trio HMO (Including Covered California)
 - ii. Then pick your plan from the Select Sub Plan drop down

Chinese Community Health Plan (HMO)

1. Go to: <https://www.cchphealthplan.com/cchp-doctors>
2. Click on “Covered CA”
3. Click on a medical group or use the search feature

Kaiser Permanente (HMO)

1. Go to: <https://healthy.kaiserpermanente.org/doctors-locations>
2. Click on your region (i.e. “California – Northern”)
3. Select “Doctors” or “Locations” and enter your location

Health Net (PPO & EnhancedCare PPO)

1. Go to <https://www.healthnet.com/>
2. Click “ProviderSearch – Find a doctor”
3. Select a location type (i.e. “Search by city”) and enter in the required information
4. Go to Filter by type of Plan/Network
 - a. Full PPO: In the Covered California section, select “PPO – Small Group (Platinum, Gold, Silver, Bronze, GF Plans, HSA Compatible, HDHP)”
 - b. EnhancedCare PPO *: In the Covered California section, select “PPO – EnhancedCare Small Group (Silver, Bronze, HDHP)” **
5. Click “Continue”

**EnhancedCare PPO will only show as a filter by type when the location is in its service area, i.e. search Walnut Creek as the city will not show the EnhancedCare PPO but Los Angeles will.*

***CCSB added EnhancedCare PPO Platinum and Gold plans effective 10/1/18, this network name in the search engine may change to include those metallic tiers in the future.*

Sharp Health Plan (HMO)

1. Go to: <https://sharp.healthtrioconnect.com/public-app/consumer/provdir/entry.page>
2. In Step 1, select either the "Performance" or "Premier" network
3. Then enter the zip code you'd like to search
4. Select the type of doctor or facility you would like to see