

## **FAQs**

### **Why is the Vitalidad HMO network no longer available?**

A business decision was made to discontinue the Vitalidad HMO network due to the current level of membership in the plan.

### **Will we need to provide updated plan designs and SBCs for members moving to a different plan effective January 1, 2017?**

Yes. Members should receive an updated SBC and Plan Design document for the plan to which they will be mapped. If Members want to choose a different plan, they can do so. The Employer will be responsible for providing a copy of the SBC and Plan Design document to the member.

### **Will members have different benefits and rates as of January 1, 2017?**

Yes. Members will be mapped to a different plan and rates. Members have the option of selecting a different plan by notifying Aetna at least 15 days in advance. The plan change must be submitted through the Group.

### **Will we need to comply with the 60-day advance enrollee notification as required by HCR for material modifications?**

Yes. Members will receive notification no later than October 1, 2016, informing them that their plan is no longer available and they will need to move to a different plan as of January 1, 2017.

### **If a member is currently enrolled with a SIMNSA PCP, what happens when the plan is renewed and SIMNSA is no longer included?**

Any member with an assigned PCP from the SIMNSA network will be notified that their selection will no longer be available as of the plan renewal date. The member can select a new PCP using the [DocFind®](#) online provider directory. If no selection is made, the member will be moved to a different PCP based on current plan participation.

### **Is there another plan that makes the SIMNSA network available for members?**

No. Members may contact SIMNSA directly for enrollment.