Anthem Blue Cross

February 26, 2021



HIPAA Special Enrollment and COBRA due dates are scheduled to be reinstated on March 1, 2021

Anthem has remained committed to supporting our members during the COVID-19 public health emergency. Starting March 1, 2020, we suspended health plan timeframes to give you more time to:

- Sign up for a health plan during a HIPAA Special Enrollment period if you had a qualifying life event (such as marriage, divorce, birth of a baby or adoption, or disability determination).
- Elect COBRA continuation coverage if you lost your job or your employer cut your work hours.
- Pay COBRA continuation coverage premiums.
- File or appeal health plan claims.

Timeframes are scheduled to be reinstated starting March 1, 2021. If any of the actions listed above apply to you, please complete them as soon as possible.

Our top priority is providing you with access to the benefits you need to help protect your health and well-being. If you have questions or need help, please call us at the Member Services number on your ID card.

- Your Anthem team

Your plan details

Here are ways to find more information about your plan and COVID-19 benefits.

Plan benefits and timeframes See your plan documents on anthem.com/ca.

COVID-19 benefits

Visit anthem.com/ca/coronavirus.

Enrolling in a health plan

Contact your employer's benefits administrator.

Claims or other questions

Log in to **anthem.com/ca** to see recent claims or call the Member Services number on your ID card.

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