

August 28, 2018

Agent Name  
Address  
City, State Zip

Dear Anthem Blue Cross Agent:

This letter is to inform you that **Dignity Health Medical Network-Sequoia will close its doors and discontinue all services on November 1, 2018.**

Every effort is being made to ensure that members continue to have access to their current primary care physicians and specialty providers through alternate medical group affiliations.

Members affected by this change are being notified that, as of November 1, 2018, Anthem Blue Cross will assign them to alternate participating medical groups. New Anthem Blue Cross identification (ID) cards reflecting this change will be mailed no later than five days before the November 1, 2018 effective date. Members should familiarize themselves with their new medical group as the hospitals and specialists available through their new medical group may be different from those offered by Dignity Health Medical Network-Sequoia. Members can also use the *Find a Doctor* feature at [www.anthem.com/ca](http://www.anthem.com/ca) to see what providers are available to them. Please advise your clients that all benefits remain unchanged.

Your clients should contact an Anthem Blue Cross customer service representative at the toll-free number listed on their ID cards, if they have concerns regarding their care.

*If you have any questions, please contact Agent Support at (800) 678-4466, your Regional Sales Manager, or you may e-mail us at [agent.support@wellpoint.com](mailto:agent.support@wellpoint.com).*

Sincerely,



J. Brian Ternan  
President, Commercial Business  
Anthem Blue Cross of California

ISG Agt