



August 28, 2018

Employer Group Name
Attn: Contact Name
Address
City, State Zip

Dear Client:

This letter is to inform you that **Dignity Health Medical Network-Sequoia will close its doors and discontinue all services on November 1, 2018.**

Every effort is being made to ensure that members continue to have access to their current primary care physicians and specialty providers through alternate medical group affiliations.

Members affected by this change are being notified that, as of November 1, 2018, Anthem Blue Cross will assign them to alternate participating medical groups. New Anthem Blue Cross identification (ID) cards reflecting this change will be mailed no later than five days before the November 1, 2018 effective date. Members should familiarize themselves with their new medical group as the hospitals and specialists available through their new medical group may be different from those offered by Dignity Health Medical Network-Sequoia. Members can also use the *Find a Doctor* feature at www.anthem.com/ca to see what providers are available to them. Please advise your enrolled employees that all benefits remain unchanged.

Your employees may contact their Anthem Blue Cross customer service representative at the toll-free number listed on their ID cards, if they have concerns regarding their care.

If you have any questions concerning this matter, please contact your agent or you may call us at (855) 854-1429 and a representative will be happy to assist you.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Brian Ternan".

J. Brian Ternan
President, Commercial Business
Anthem Blue Cross of California

ISG Clt