



ANTHEM BLUE CROSS
PO BOX 9061
OXNARD, CA, 93031

<first name> <last name>

<Address1>

<City>, <state> <zip>

<Date>

Seeing out-of-network health care providers may cost you more beginning March 1

Dear <First Name>,

Thank you for choosing Anthem Blue Cross for your health care coverage. We're writing to let you know about a change coming March 1, 2015 that could cost you more, if you or someone on your plan continue using a doctor (or other health care providers like specialists, occupational therapists, pharmacies, surgery centers or hospitals) that is not in your plan's network.

What you need to do

To get the most out of your benefits, you should always use a doctor in your health care plan's network, even for referrals. When you see doctors who aren't in Anthem's network, your share of the bill is always higher. And starting March 1, **your share of the costs could be even more**. So if you are currently using a health care provider that is out of our network, you'll save money by switching to one who is in our network.

Find a Doctor in our network

Our **Find a Doctor** tool on anthem.com/ca makes it easy to tell if a health care provider is in your plan's network. Select the name of your health care plan to see a list of doctors, specialist, pharmacies and hospitals in that network. If you don't know your plan's name, you'll find it on your member ID card. If you have trouble finding a health care provider in our network, call Customer Service for help. That number is on your ID card, too.

Changing doctors mid-treatment

If you're concerned about changing doctors in the middle of a treatment program, we can help. Call Customer Service and ask about our *Transition of Care* plan. Again, the number is on your member ID card. We're here to help.

Sincerely,

Member Services

Si necesitas ayuda para entender este documento en español, comunícate con nuestro Servicio al Cliente llamando al número que aparece en tu tarjeta de identificación.

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