



P.O. Box 70000
Van Nuys, CA 91470

August 30, 2018

Agent Name
Address
City, State Zip

Dear Anthem Blue Cross Agent:

This letter is to inform you that the **Premier Physician Network satellite sites listed below will close and discontinue services effective December 1, 2018.**

- PPN United Care Medical Group (ADM001)
- PPN Avalon Medical Group (NFG001)
- PPN Huntington Park Mission Medical Group (NFI001) & (58J001)
- PPN AKM Medical Group (NFK001) & (Z9F001)
- PPN Family Health Alliance Medical Group (NFM001)
- PPN Exceptional Care-Greater San Gabriel Valley Physicians (NFN001)
- Mabuhay Medical Group (NFP001)
- PPN Mid-Cities IPA (NFR001)
- PPN Exceptional Care PCP-IPA (NFS001)
- Premier Physician Network/Valley Division (7DX001)

Every effort is being made to ensure that members continue to have access to their current primary care physicians and specialty providers through alternate medical group affiliations.

Members affected by this change are being notified that, as of December 1, 2018 Anthem Blue Cross will assign them to alternate participating medical groups. A new Anthem Blue Cross identification (ID) card reflecting this change will be mailed to them no later than five days before the December 1, 2018 effective date. Members should familiarize themselves with their new medical group as the hospitals and specialists available through their new medical group may be different from those offered by their currently assigned medical group. Members can also use the *Find a Doctor* feature at www.anthem.com/ca to see what providers are available to them. Please advise your clients that there will be no disruption of care and all benefits remain unchanged.

Your clients should instruct their employees to contact their Anthem Blue Cross customer service representative at the toll-free number listed on their ID cards, if they have concerns regarding their care or would like to select an alternate medical group/primary care physician.

If you have any questions concerning this matter, please contact Agent Support at (800) 678-4466, your Regional Sales Manager, or you may e-mail us at: agent.support@wellpoint.com.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Brian Ternan".

J. Brian Ternan
President, Commercial Business
Anthem Blue Cross of California

ISG Agt