



P.O. Box 70000  
Van Nuys, CA 91470

July 1, 2019

«FirstName» «LastName», «Title»  
«Address»  
«City», «State» «Zip»

**RE: El Camino Hospital /Alternate Hospital Privileges**

Dear Dr. «LastName»:

This letter is to inform you that **El Camino Hospital**, with hospital campuses in Mountain View and Los Gatos, issued a notice to terminate its *Contracting Hospital Agreement* with Anthem Blue Cross. If Anthem Blue Cross and El Camino Hospital are unable to reach an agreement, the contract will terminate effective **July 31, 2019**. Anthem Blue Cross is working to negotiate a fair, sustainable agreement with the hospital in order to avoid the termination.

Although these negotiations are ongoing, I am writing to you now to give you as much time as possible to contact one or more of the alternate hospitals in your area to obtain alternate admitting privileges if you do not already have them. This will ensure that any necessary transition is as smooth and seamless as possible for you, your patients (our members) and the alternate participating hospitals, should the contract terminate. Your *Prudent Buyer Plan Participating Physician Agreement* requires that Anthem Blue Cross members are admitted to participating facilities in the Anthem Blue Cross provider network so that they receive the maximum possible plan benefits. For your reference, the following is a *partial* list of alternate participating hospitals in the El Camino Hospital service area. **Note, the alternate hospitals may not be participating in all Anthem networks. Anthem members will be advised to verify with both their provider and the Anthem Blue Cross website at [www.anthem.com/ca](http://www.anthem.com/ca) that the alternate hospital is participating in their benefit plan's network.**

- Dominican Santa Cruz Hospital, 1555 Soquel Drive, Santa Cruz, CA 95065
- Good Samaritan Hospital, 2425 Samaritan Drive, San Jose, CA 95124
- Lucile Salter Packard Children's Hospital, 725 Welch Road, Palo Alto, CA 94304
- Menlo Park Surgical Hospital, 570 Willow Road, Menlo Park, CA 94025
- O'Connor Hospital, 2105 Forest Avenue, San Jose, CA 95128
- Regional Medical Center of San Jose, 225 N. Jackson Avenue, San Jose, CA 95116
- Santa Clara Valley Medical Center, 751 S. Bascom Avenue, San Jose, CA 95128
- Sequoia Hospital, 170 Alameda De Las Pulgas, Redwood City, CA 94062
- St. Rose Hospital, 27200 Calaroga Avenue, Hayward, CA 94545
- Stanford Health Care, 300 Pasteur Drive, Palo Alto, CA 94305
- Sutter Maternity and Surgery Center-Santa Cruz, 2900 Chanticleer Avenue, Santa Cruz, CA 95065
- Washington Hospital Fremont, 2000 Mowry Avenue, Fremont, CA 94538

For a complete list of all Anthem Blue Cross contracted facilities, please reference our website at [www.anthem.com/ca](http://www.anthem.com/ca).

In the event El Camino Hospital's contract does terminate, continuity of care/completion of covered services may be available to Anthem Blue Cross members who have pre-authorized surgeries or other procedures that were scheduled before the termination date and are scheduled to occur at El Camino Hospital within 180 days after the hospital's contract terminates.



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Additionally, members in a current course of treatment at El Camino Hospital as of the contract termination date, for one of the following conditions, may be eligible to receive continuity of care/completion of covered services:

- An acute condition
- Serious chronic condition
- Pregnancy
- Terminal illness
- Care of a child (age 0-36 months)

If the contract between Anthem Blue Cross and El Camino Hospital terminates and your patient requires continuity of care/completion of covered services, please call or direct your patient to call, the toll-free Customer Service number on the member's identification card. The Anthem Blue Cross Customer Service Staff is available to help members with concerns about ongoing care.

Your support during this time is appreciated. If you have questions or need additional information on how we can help you with this transition process, please send an e-mail to [CAcontractsupport@anthem.com](mailto:CAcontractsupport@anthem.com).

Sincerely,

John Yao, MD, MPH, MBA, MPP, CPC, FACP  
Chief Medical Officer | RVP