



P.O. Box 9062
Oxnard, CA 93031-9062

November 1, 2018

Employer Group Name
Attn: Contact Name
Address
City, State Zip

Dear Client:

Anthem Blue Cross has been engaged in discussions to renegotiate the terms of its Commercial Hospital Agreement with **Enloe Medical Center**. Regrettably, Anthem Blue Cross and Enloe Medical Center were unable to reach agreement and the **contract terminated effective November 1, 2018**. From that date forward, Anthem Blue Cross will generally no longer authorize or approve scheduled or elective admissions to Enloe Medical Center for Anthem Blue Cross or Anthem Blue Cross Life and Health Insurance Company members.

Anthem Blue Cross notified physicians who admit to Enloe Medical Center of this development so that they can arrange for admission of all Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company members to alternate facilities. . The following is a *partial* list of alternate participating hospital(s) in the Enloe Medical Center service area:

- Feather River Hospital, 5974 Pentz Road, Paradise, CA 95969

Note, the alternate hospital(s) may not be participating in all Anthem networks. Anthem members have been advised to verify with both their provider and the Anthem Blue Cross website at www.anthem.com/ca that the alternate facility is participating in their benefit plan's network. For a complete list of all Anthem Blue Cross contracted providers, please reference our website noted above.

Please be aware that there are limited benefits for Anthem Small Group and Individual PPO members who receive care at Enloe Medical Center on or after the above listed termination date, except for medical emergencies. Members who are pregnant, currently undergoing a course of treatment, have a current authorization for health care services or are otherwise concerned about disruption of treatment, should be directed to call an Anthem Blue Cross Customer Service Representative using the toll-free telephone number located on their identification card.

We regret to bring you this news and appreciate your continued support and loyalty. If you have any questions concerning this matter, please contact your agent or you may call us at (855) 854-1429 and a representative will be happy to assist you.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Brian Ternan".

J. Brian Ternan
President, Commercial Business
Anthem Blue Cross of California