

November 1, 2018

Broker Name  
Attn: Contact Name  
Address  
City, State Zip

Dear Broker:

Anthem Blue Cross has been engaged in discussions to renegotiate the terms of its Commercial Hospital Agreement with **Enloe Medical Center**. Regrettably, Anthem Blue Cross and Enloe Medical Center were unable to reach agreement and the **contract terminated effective November 1, 2018**.

Please note that from November 1, 2018 forward, depending on your client's type of health care plan coverage, Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company members who receive care at Enloe Medical Center on or after the termination date may be subject to greater financial liability or Anthem Blue Cross may not authorize or approve scheduled or elective admissions. Of course, Anthem Blue Cross will continue to provide coverage for emergency services provided at any hospital, including Enloe Medical Center, to all members.

Anthem Blue Cross notified physicians who admit to Enloe Medical Center of this development so that they can arrange for admission of all Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company members to alternate facilities. The following is a *partial* list of alternate participating hospital(s) in the Enloe Medical Center service area:

- Feather River Hospital, 5974 Pentz Road, Paradise, CA 95969

***Note, the alternate hospital(s) may not be participating in all Anthem networks. Anthem members have been advised to verify with both their provider and the Anthem Blue Cross website at [www.anthem.com/ca](http://www.anthem.com/ca) that the alternate facility is participating in their benefit plan's network.*** For a complete list of all Anthem Blue Cross contracted providers, please reference our website noted above.

Members who are pregnant, currently undergoing a course of treatment, have a current authorization for health care services or are otherwise concerned about disruption of treatment, should be directed to call an Anthem Blue Cross Customer Service Representative using the toll-free telephone number located on their identification card.

If you have any questions concerning this matter, please contact your Sales Representative.

Sincerely,



J. Brian Ternan  
President, Commercial Business  
Anthem Blue Cross of California