



P O Box 9074
Oxnard, CA 93031-9074

February 7, 2020

Agent Name
Address
City, State Zip

Dear Anthem Blue Cross Agent:

This letter is to inform you that the CaliforniaCare HMO Agreement between Anthem Blue Cross and **Riverside Physician Network will terminate**. As a result, beginning **March 31, 2020**, Riverside Physician Network will no longer be part of the Anthem Blue Cross commercial HMO Network.

Every effort is being made to ensure that members continue to have access to their current primary care physicians and specialty providers through alternate medical group affiliations.

Members affected by this change are being notified that, as of March 31, 2020, Anthem Blue Cross will assign them to alternate participating medical groups. New Anthem Blue Cross identification (ID) cards reflecting this change will be mailed no later than five days before the March 31, 2020 effective date. Members should familiarize themselves with their new medical group as the hospitals and specialists available through their new medical group may be different from those offered by Riverside Physician Network. Members can also use the *Find a Doctor* feature at www.anthem.com/ca to see what providers are available to them. Please advise your clients that all benefits remain unchanged.

Your clients should contact an Anthem Blue Cross customer service representative at the toll-free number listed on their ID cards, if they have concerns regarding their care.

If you have any questions, please contact Agent Support at (800) 678-4466, your Regional Sales Manager, or you may e-mail us at agent.support@wellpoint.com.

Sincerely,

Beth Andersen,
Vice President and General Manager Large Group Business
President, Commercial Business
Anthem Blue Cross of California

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