



P.O. Box 70000  
Van Nuys, CA 91470

March 21, 2019

«FNAME» «LNAME»  
«ADDRESS1»  
«CITY», «ST» «ZIP»

Dear Anthem Blue Cross Member,

On January 31, 2019, we sent you a letter informing you that Sutter Health affiliated medical groups' CaliforniaCare agreement with Anthem Blue Cross had terminated effective December 31, 2018 and that Anthem would honor a transition period allowing you to continue to access your currently assigned Sutter Health affiliated medical group through March 31, 2019.

**Anthem Blue Cross is pleased to announce that we have successfully renewed our Agreements with Sutter Health System effective April 1, 2019. Therefore, Sutter Health will remain in the Anthem Blue Cross HMO network and your enrollment with your primary care physician will not change.**

If you enrolled with a new medical group after receiving the initial letter and wish to re-enroll with Sutter Health or another medical group, please contact Anthem Blue Cross using the toll-free number on your current Anthem Blue Cross identification card.

If you have any questions regarding this letter, please contact the Anthem Blue Cross Customer Service Department. If you have further concerns about your provider network, you are encouraged to contact the Department of Managed Health Care by telephone at its toll-free number 1-888-HMO-2219, or at a TDD number for the deaf or hard of hearing at 1-877-688-9891, or online at [www.hmohelp.ca.gov](http://www.hmohelp.ca.gov).

Your health care needs are very important to us, and we are committed to providing you with exceptional service.

Sincerely,

Anthem Blue Cross