



P. O. Box 9074  
Oxnard, CA 93031-9074

March 26, 2019

Agent Name  
Address  
City, State Zip

Dear Anthem Blue Cross Agent:

On January 31, 2019, we sent you a letter informing you that Sutter Health affiliated medical groups' CaliforniaCare agreement with Anthem Blue Cross had terminated effective December 31, 2018 and that Anthem would honor a transition period allowing members to continue to access Sutter Health through March 31, 2019.

**Anthem Blue Cross is pleased to announce that we have successfully renewed our Agreements with Sutter Health System effective April 1, 2019. Therefore, Sutter Health will remain in the Anthem Blue Cross HMO network and your client's enrollment with their primary care physician will not change.**

Members will be sent a "Good News" letter informing them that an agreement has been reached and that they will retain their current Sutter Health Medical Group assignment. If a member had already enrolled in a new medical group after receiving the initial letter and he/she wishes to re-enroll with Sutter Health or another medical group, they should contact Anthem Blue Cross using the toll-free number on their current ID card.

Your clients should contact their Anthem Blue Cross customer service representative at the toll-free number listed on their ID cards, if they have any concerns regarding their care.

*If you have any questions concerning this matter, please contact Agent Support at 800 678-4466, your Regional Sales Manager, or you may e-mail us at: [agent.support@wellpoint.com](mailto:agent.support@wellpoint.com).*

Sincerely,

J. Brian Ternan  
President, Commercial Business  
Anthem Blue Cross of California

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