



P.O. Box 70000
Van Nuys, CA 91470

March 26, 2019

Employer Group Name
Attn: Contact Name
Address
City, State Zip

Dear Client:

On January 31, 2019, we sent you a letter informing you that Sutter Health affiliated medical groups' CaliforniaCare agreement with Anthem Blue Cross had terminated effective December 31, 2018 and that Anthem would honor a transition period allowing members to continue to access Sutter Health through March 31, 2019.

Anthem Blue Cross is pleased to announce that we have successfully renewed our Agreements with Sutter Health System effective April 1, 2019. Therefore, Sutter Health will remain in the Anthem Blue Cross HMO network and your employees' enrollment with their primary care physician will not change.

Members will be sent a "Good News" letter informing them that an agreement has been reached and that they will retain their current Sutter Health Medical Group assignment. If a member had already enrolled in a new medical group after receiving the initial letter and he/she wishes to re-enroll with Sutter Health or another medical group, they should contact Anthem Blue Cross using the toll-free number on their current ID card.

If your employees have any concerns regarding their care, they may contact their Anthem Blue Cross customer service representative at the toll-free number listed on their ID cards.

We appreciate your continued support and loyalty. If you have any questions concerning this matter, please contact your Anthem Blue Cross Account Manager.

Sincerely,

J. Brian Ternan
President, Commercial Business
Anthem Blue Cross of California

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