



P O Box 9074  
Oxnard, CA 93031-9074

January 31, 2019

Agent Name  
Address  
City, State Zip

**RE: Sutter Health Medical Groups**

Dear Anthem Blue Cross Agent:

This courtesy letter is to inform you that the Sutter Health affiliated HMO medical groups' CaliforniaCare agreement with Anthem Blue Cross terminated effective December 31, 2018. However, a transition period allows members to continue to access the below-referenced Sutter Health affiliated HMO medical groups until April 1, 2019, at which time members will be reassigned to a new primary care physician and/or medical group.

- Palo Alto Foundation/Santa Cruz Site
- Palo Alto Medical Foundation
- Palo Alto Medical Foundation/Camino Site
- Palo Alto Medical Foundation/Mills Peninsula
- Peninsula Medical Clinic
- Sutter East Bay Medical Foundation
- Sutter East Bay Medical Foundation/Diablo Division
- Sutter Gould Medical Foundation
- Sutter Independent Physicians
- Sutter Medical Group-Sacramento/Placer Division
- Sutter Medical Group-Solano Division
- Sutter Medical Group-Yolo Division
- Sutter Pacific Medical Foundation

Every effort is being made to ensure that members continue to have access to their current primary care physicians and specialty providers through alternate medical group affiliations.

Members affected by this change are being notified that, as of April 1, 2019, Anthem Blue Cross will assign them to alternate participating medical groups. A new Anthem Blue Cross identification (ID) card reflecting this change will be mailed to them no later than five days before the April 1, 2019 effective date. Members should familiarize themselves with their new medical group as the hospitals and specialists available through their new medical group may be different from those offered by Sutter Health. Members can also use the Find a Doctor feature at [www.anthem.com/ca](http://www.anthem.com/ca) to see what providers are available to them. Please advise your clients that all benefits remain unchanged.

If your clients have any concerns regarding their care, they may contact their Anthem Blue Cross customer service representative at the toll-free number listed on their ID cards.

If you have any questions, please contact Agent Support at (800) 678-4466, your Regional Sales Manager, or you may e-mail us at [agent.support@wellpoint.com](mailto:agent.support@wellpoint.com).

Sincerely,

J. Brian Ternan  
President, Commercial Business  
Anthem Blue Cross of California

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