



P O Box 9062
Oxnard, CA 93031-9062

January 31, 2019

Employer Group Name
Attn: Contact Name
Address
City, State Zip

RE: Sutter Health Medical Groups

Dear Client:

This courtesy letter is to inform you that the Sutter Health affiliated HMO medical groups' CaliforniaCare agreement with Anthem Blue Cross terminated effective December 31, 2018. However, a transition period allows members to continue to access the below-referenced Sutter Health affiliated HMO medical groups until April 1, 2019, at which time members will be reassigned to a new primary care physician and/or medical group.

- Palo Alto Foundation/Santa Cruz Site
- Palo Alto Medical Foundation
- Palo Alto Medical Foundation/Camino Site
- Palo Alto Medical Foundation/Mills Peninsula
- Peninsula Medical Clinic
- Sutter East Bay Medical Foundation
- Sutter East Bay Medical Foundation/Diablo Division
- Sutter Gould Medical Foundation
- Sutter Independent Physicians
- Sutter Medical Group-Sacramento/Placer Division
- Sutter Medical Group-Solano Division
- Sutter Medical Group-Yolo Division
- Sutter Pacific Medical Foundation

Every effort is being made to ensure that members continue to have access to their current primary care physicians and specialty providers through alternate medical group affiliations.

Members affected by this change are being notified that, as of April 1, 2019, Anthem Blue Cross will assign them to alternate participating medical groups. A new Anthem Blue Cross identification (ID) card reflecting this change will be mailed to them no later than five days before the April 1, 2019 effective date. Members should familiarize themselves with their new medical group as the hospitals and specialists available through their new medical group may be different from those offered by Sutter Health. Members can also use the Find a Doctor feature at www.anthem.com/ca to see what providers are available to them. Please advise your enrolled employees that all benefits remain unchanged.

If your employees have any concerns regarding their care, they may contact their Anthem Blue Cross customer service representative at the toll-free number listed on their ID cards.

If you have any questions concerning this matter, please contact your agent or you may call us at 1-800-627-8797 and a representative will be happy to assist you.

Sincerely,

J. Brian Ternan
President, Commercial Business
Anthem Blue Cross of California

ISG Clt

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