

Dear CaliforniaChoice[®] Group,

The global coronavirus pandemic has created an unprecedented situation which affects us all. CaliforniaChoice, on behalf of Delta Dental of California, wants to help and support you during this challenging time. This letter is to inform you that Delta Dental of California has elected to credit a portion of your September 2020 Kaiser Permanente premium.

CaliforniaChoice has applied a one-time credit for all eligible members enrolled on Kaiser Permanente plans during the month of September 2020 to your previously billed and paid September 2020 invoice. The credit is part of Delta Dental of California's COVID-19 related premium forgiveness program – a check reflecting that credit amount is included.

If your employees contributed to their Kaiser Permanente plan premiums, you may have a legal responsibility to notify them about this credit and to refund part of the employee's contribution. It is the employer's responsibility to address employee notification and refund requirements.

On behalf of Delta Dental of California, we hope the premium credit will provide some financial relief and demonstrate how highly we valued your business.

If you have questions related to your credit, please contact CaliforniaChoice Customer Service at 1-800-558-8003.

Sincerely,

CaliforniaChoice

Cc: Broker