



Highlights

CCSB Extends *A Partnership That Pays Agent Bonus Program*

CCSB is extending *A Partnership That Pays* bonus program through June 1, 2020! You can earn even more with this bonus program by offering your clients California’s most comprehensive access to healthcare.

This bonus program applies to new groups with effective dates beginning February 1, 2020 through June 1, 2020 as outlined below:

Earn extra when you sell new small groups

Group Size (Enrolled Employees)	Incentive Earned
51 - 100	\$ 8,000
26 - 50	\$ 4,000
16 - 25	\$ 2,000
6 - 15	\$ 1,000

For additional details and program requirements for CCSB’s bonus program, download our [“A Partnership That Pays”](#) program flyer or review the [Agency Agreement Commission Schedule](#). You can also contact our CCSB sales team at (844) 332-8384.

MyCCSB Portal Functionality – How to Add/Term Employee and Dependent(s)

The MyCCSB portal offers easy web-based access to all of your clients' enrollment and account information, which is why over 50% of your clients have registered and are using the portal. Best of all, using the MyCCSB portal allows for paperless functions while providing faster, more accurate processing for essential functions. The MyCCSB portal allows Agents and Employers to add and terminate employees and dependent(s).

CCSB has put together informative Q&A resources that provide all of the necessary steps for adding or terminating an employee/dependent within the MyCCSB portal. Click on the links below to download a copy for each functionality:

[Processing Additions – MyCCSB Q&As](#)

[Processing Terminations – MyCCSB Q&As](#)

Additionally, CCSB is creating comprehensive how-to videos that provide easy to follow steps on how to add or terminate an employee/dependent. These video tutorials will soon be available within the portal.

More enhancements are around the corner, which will allow for more functions that will streamline the entire process of managing your small business groups. As an added reminder, Member IDs can still be accessed by contacting the carrier directly or by calling customer service at (855) 777-6782.

CCSB Educational Webinar on Mental Health

On March 31st, CCSB partnered with Blue Shield and Kaiser to host an educational webinar on mental health. This collaboration with industry experts in mental health networks provided vital information on how to utilize a health plan for accessing mental health care.

CCSB Regional Sales Executive, Tara Driscoll, organized this event which helped attendees improve their knowledge of mental health resources to better help our clients and their employees with mental health tools. "We felt very grateful that we were able to put together such an important webinar for our brokerage community in such a timely fashion, with all of the concern and uncertainty everyone is faced with at this time," said Tara.

The webinar provided vital information to our Northern California Agent community on how they can advise their clients on mental health benefits and how to access care during critical times. Overall, the webinar was a great success with over 160 participants and CCSB looks forward to potentially hosting more in the future.