



Health Net of California, Inc.  
PO Box 9103  
Van Nuys, CA 91409-9103

«PHID\_NAME»  
«ADDR\_LINE\_1»  
«ADDR\_LINE\_2» «SUITE»  
«CITY», «STATE» «ZIP»

July 26, 2024

Policyholder ID:  
«PHID»

### Important Notice:

## Changes to our HMO Silver \$55 Plan and how this impacts members on that plan

A message from Health Net of California, Inc. (Health Net)

Dear «ADDR\_LINE\_1»,

Our records show that your company offers and/or has employees on the HMO Silver \$55 Plan<sup>1</sup>.

Health Net discovered that the HMO Silver \$55 plan has a \$750 single/\$1,500 family Prescription Drug Deductible. The Prescription Drug Deductible amount should be \$500 single/\$1,000 family. We have corrected this in our system.

There are some members who paid over the \$500 single/\$1,000 family deductible amount for pharmacy claims. To correct this, a refund will be processed for these impacted members for the amount they overpaid toward their pharmacy deductible.

**Impacted members will be mailed a check in the next few weeks. The amount will vary based on the member's paid overage amount.** They will also receive a letter in advance of their check being issued. A sample of that member letter is enclosed for your reference.

Additionally, the Department of Managed Health Care requires that the HMO Silver \$55 Plan fall within metal tier parameters. Therefore, the copay for Diagnostic Imaging (including X-rays) services is increasing from \$60 to \$65 effective October 1, 2024.

If you have any questions, please contact your Broker or Health Net Account Manager at 888-802-7001.

Sincerely,  
Health Net

<sup>1</sup>If you no longer offer the HMO Silver \$55 Plan, you may still have impacted employees who will receive a refund.

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Health Net of California, Inc.  
PO Box 9103  
Van Nuys, CA 91409-9103

Sample Member Letter

Member Name  
Member Address  
Member City, State ZIP

July 31, 2024

Subscriber ID:  
ID Number

**Important notice:**

**A refund is being sent to you for your HMO Silver \$55 Plan**

A message from Health Net of California, Inc. (Health Net)

Dear Member Name,

This notice is being sent to you regarding the HMO Silver \$55 plan you have and/or had through Health Net. This applies to you whether you were previously enrolled on the HMO Silver \$55 plan or are still currently enrolled on this plan.

Health Net discovered that your HMO Silver \$55 plan had a \$750 single/\$1,500 family Prescription Drug Deductible. The Prescription Drug Deductible amount should have been \$500 single/\$1,000 family. We have corrected this in our system.

Additionally, while enrolled on this plan, you (or your family) paid over the \$500/\$1,000 deductible amount for pharmacy claims. To correct this, a refund will be processed for the amount you overpaid toward your pharmacy deductible.

**A check<sup>1</sup> will be mailed to you in the next few weeks.**

We apologize for this inconvenience. If you have any questions, please call our Customer Contact Center at 800-522-0088 (TTY: 711).

Sincerely,  
Health Net

<sup>1</sup>If you were impacted across plan years, you might receive more than one check.

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