



Health Net of California, Inc.  
PO Box 9103  
Van Nuys, CA 91409-9103

«Member\_First\_Name» «Member\_Last\_Name»  
«Member\_Current\_Address\_Line\_1»  
«Member\_Current\_Address\_Line\_2»  
«Member\_Current\_Address\_City»,  
«Member\_Current\_Address\_State\_Code»  
«Member\_Current\_Address\_Zip\_Code»

July 31, 2024

Subscriber ID:  
«SSN\_R\_Number»

### **Important notice:**

## **A refund is being sent to you for your HMO Silver \$55 Plan**

A message from Health Net of California, Inc. (Health Net)

Dear «Member\_First\_Name» «Member\_Last\_Name»,

This notice is being sent to you regarding the HMO Silver \$55 plan you have and/or had through Health Net. This applies to you whether you were previously enrolled on the HMO Silver \$55 plan or are still currently enrolled on this plan.

Health Net discovered that your HMO Silver \$55 plan had a \$750 single/\$1,500 family Prescription Drug Deductible. The Prescription Drug Deductible amount should have been \$500 single/\$1,000 family. We have corrected this in our system.

Additionally, while enrolled on this plan, you (or your family) paid over the \$500/\$1,000 deductible amount for pharmacy claims. To correct this, a refund will be processed for the amount you overpaid toward your pharmacy deductible.

**A check<sup>1</sup> will be mailed to you in the next few weeks.**

We apologize for this inconvenience. If you have any questions, please call our Customer Contact Center at 800-522-0088 (TTY: 711).

Sincerely,  
Health Net

<sup>1</sup>If you were impacted across plan years, you might receive more than one check.

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