

The Benefits Process, Modernized with API

How MetLife's API expertise makes the complex simple for you and your clients

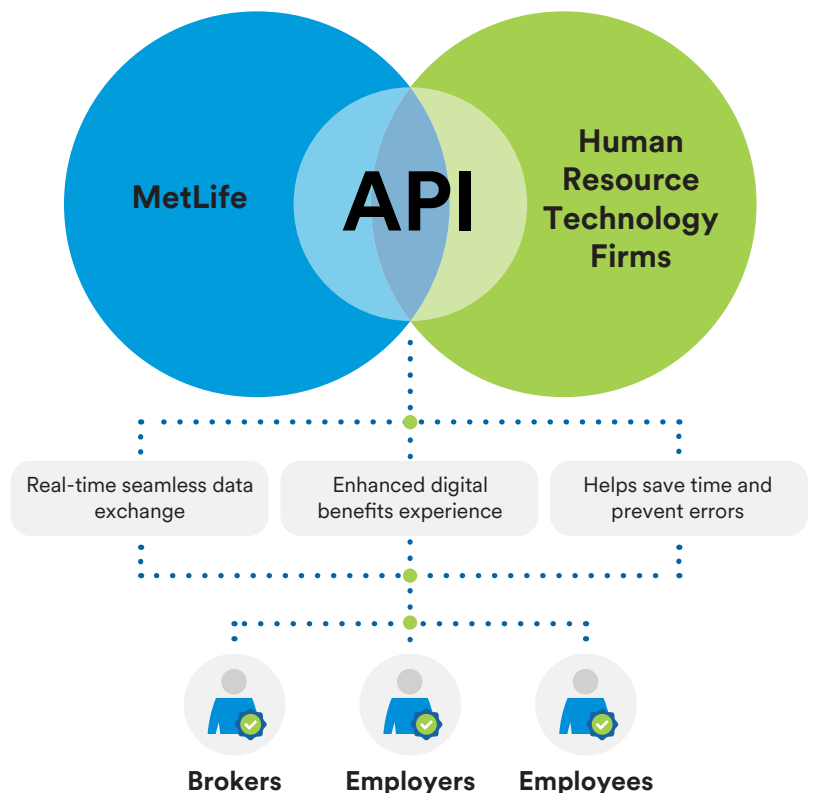


Benefits administration — like many other areas of the modern workplace — is at a digital crossroads. The current environment involves manual legacy processes which are prone to inefficiencies like long wait times, limited data sharing, disparate systems, and potential human error. But through Application Programming Interface (API) technology, MetLife is investing in seamless integrated systems that manage the complexities of benefits in real time and with an elevated experience.

A technology game changer

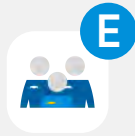
MetLife's API technology simplifies and digitizes employee benefits processing to deliver better customer experiences.

APIs are solutions that allow multiple systems to communicate and enable secure data exchange among many parties in real-time. For benefits administration this means trading wait-times, tedious work, and disconnected processes for a central hub that integrates essential info — like data on enrollment, plans, member info and more — into a shared and optimized experience for all parties.



API with MetLife: an EASY gateway to the benefits experience

APIs are quickly becoming the norm for the benefits experience — we're committed to making it the best.



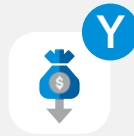
Experts from MetLife with specialized experience and knowledge in API integrations that are dedicated to your success.



Suite of in-demand benefit solutions, including non-medical, mental wellness, financial wellness, voluntary, and worksite benefits – all supported by MetLife APIs.



API connectivity catalog that streamlines a wide range of benefit actions and functions: plan setup, enrollment, eligibility transactions, SOH status, EOI, accurate and secure data transfer, and access anytime and anywhere.



Yearly investment of millions of dollars into research, technology, and relationships to power API innovation and improvement.

MetLife's API integrations deliver a streamlined experience across all parties including brokers, third party benefit administrators, employers and their employees.



For brokers

Enables real-time benefit plan setup, documentation, and benefits management, saving time and eliminating errors.

Connects all platforms into one, enabling standardization of data.



For employers and employees

Simplifies complex benefit processes by modernizing HR benefit administration systems to be easier and faster while ensuring compliance and data security.

Delivers a streamlined user experience for employees to enroll in the right benefits and stay engaged with their benefits all year.



For Human Resource Technology firms

Streamlines the administrative experience between MetLife and third parties, and allows employees to engage in products through solutions like digital Statement of Health, provider lookup, and many more.

Encourages collaboration that focuses on innovation, improvement, and standardization.



Speak to your MetLife representative today about our API integrations that can help you deliver the best benefits experience to your clients.

