

How to read your invoice

Use this guide to get more information about what is on your new invoice.

Manage your Account

Invoice number: The number for each invoice.

Invoice date: The date the invoice is created.

Customer number: This is the number we gave to your account.

Bill group number: This number is based on your billing address. You will only have one bill group number.

Coverage period: These are the dates for which you are paying for.

Due date: The date your payment is due.

Account Summary

Previous balance: The total due on your last invoice.

Payments: The payment you paid since your last invoice.

Account adjustments: You can find more information about adjustments made to your account on the Details page of your invoice.

Current charges: New charges added to your account since your last invoice.

Total balance due: This is the amount you owe.

About your Payment

Choose the payment option that best works for you.

- Send payments to this address.
- 5 The minimum amount you need to pay.
- Please write the amount (dollars and cents) you are paying in the boxes. Be sure to write your customer number on the check.

