

Find the right doctor

DocFind® Online Directory



Looking for a new primary care doctor?
In need of a dentist or orthodontist?
Do you want to find a specialist,
hospital or special care facility?

Maybe you're thinking about signing up
for an Aetna⁺ health benefits or health
insurance plan. If so, you want to make
sure your docs are in our network.

Now you can find what you need —
fast. Our DocFind online directory is
your answer.

Search for health
care professionals —
anytime, anywhere
you have Internet
access.

It's great to have a ready resource!

You can rely on one website that's easy
to use. It lets you find doctors and
facilities for almost any need. Search by:

- City, state, zip
- Specialty
- Hospital relationship
- Provider name
- Gender

You can also get extra information:

- Plans accepted by each doctor
- Medical schools attended
- Board certification status
- Languages spoken

Plus, check out:

- Office locations
- Handicap access
- Maps and driving directions

Tap into the latest information

We update our DocFind online directory
three times a week to make sure
you have the latest information on
participating doctors and facilities.

You can even see a listing of transplant
and children's heart surgery facilities.
They're included in the Institutes of
Excellence™ network.

Talk about a terrific resource!

We want you to know®



¿Necesita DocFind en español?

¡No hay problema! Simplemente haga clic en el botón "Versión en español" en la parte superior de la página principal de DocFind para cambiar a la versión en español.

See more about your doctor

DocFind shows the added value your doctor offers. You can see if your doctor has ways to help you save time and money. Plus, you can see whether he or she has earned recognition for quality care. DocFind tells you about many programs your doctor may work with, including:

Aexcel® — An Aetna program for specialists. These doctors have met certain care and cost standards.

ePrescribing — With this service, doctors can use a computer to write your prescription. They can also check for harmful drug problems and suggest safer treatment options.

Online visits — You can use this service to talk with your doctor online. You can also set up routine visits with your doctor.

Electronic payment options — These services make it easier for you to pay your doctor. And they can help you save money, too.

National Committee for Quality Assurance (NCQA) recognition — This program helps you find doctors who meet NCQA standards of care. NCQA is a non-profit group that works to improve health care quality.

DocFind can do the work for you

If you're an Aetna member, you can register on your secure Aetna Navigator® member website. Once you do, you'll get a personalized version of DocFind.

Each time you sign on, it automatically fills in your plan name and zip code. That makes your search even easier!

And while you're on Aetna Navigator:

- Check on the status of a claim
- Ask for ID cards
- Contact Member Services

Need a paper directory?

If you're an Aetna member and don't have computer or Internet access, no problem. Just call the toll-free Member Services number on your Aetna ID card. If you're not yet a member, call 1-888-87-AETNA (1-888-872-3862).

Find what you need.
Use the DocFind
online directory.
It's fast and easy!

To log on to DocFind ...

Aetna Members: Sign on to your Aetna Navigator member website. Click on "Find Doctors, Dentists & Facilities."

Nonmembers: Go to www.aetna.com. Click on "Find a Doctor."

Questions while you're searching? Click the "Contact DocFind" link at the top of any page. This lets you send us your question or comment.

†The Aetna companies that offer, underwrite or administer benefits coverage include Aetna Health Inc., Aetna Health of California Inc., Aetna Health of the Carolinas Inc., Aetna Health of Illinois Inc., Aetna Health Insurance Company of New York, Aetna Health Insurance Company and/or Aetna Life Insurance Company. In Arizona and Texas, in-network and out-of-network referred benefits are underwritten by Aetna Health Inc. or Aetna Life Insurance Company. For self-funded accounts, benefits coverage is provided by your employer with administrative services only provided by Aetna Life Insurance Company (Aetna). In MD, by Aetna Health Inc., 151 Farmington Avenue, Hartford, CT 06156.

If you need this material translated into another language, please call Member Services at 1-888-98-AETNA (1-888-982-3862).

Si usted necesita este documento en otro idioma, por favor llame a Servicios al Miembro al 1-888-98-AETNA (1-888-982-3862).

Plan features and availability may vary by location and are subject to change. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services. Health benefits and health insurance plans contain exclusions and limitations. If you are in a plan that requires the selection of a primary care physician and your primary care physician is part of an integrated delivery system or physician group, your primary care physician will generally refer you to specialists and hospitals that are affiliated with the delivery system or physician group. IPA arrangements do not currently exist in Missouri. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to www.aetna.com.

Policy forms issued in Oklahoma include: HMO/OK COC-4 09/02, HMO/OK GA-3 11/01, HMO OK POS RIDER 08/07, GR-23 and/or GR-29.

We want you to know®



www.aetna.com